

Returns & Refund Policy

Team Effort International offers a thirty (30) day, full money-back satisfaction guarantee (less shipping/handling and membership enrollment fees) on all of the nutrition products sold in North America. The product must be returned in its original packaging, within thirty (30) days of the original purchase date for a refund. Outside of North America, Team Effort International offers a three (3) day, full money-back satisfaction guarantee (less shipping/handling and membership enrollment fees) on all of the nutrition products.

All returns must have a Return Merchandise Authorization (“RMA”) and an RMA number issued through Customer Service. The RMA number must be clearly written on the outside of the returned shipping box. Independent Distributors are responsible for returning product within fourteen (14) days of receipt of the RMA or the product may not be eligible for return and/or refund. If product is returned without an RMA and a visible RMA number on the shipping box, the package may be refused or the refund may be delayed.

Any and all shipping or courier costs for the return of products will be the sole responsibility of the Distributor. It is recommended that a reliable, traceable and insurable courier be used for shipping.

Team Effort International may take up to seven (7) business days from the receipt of the returned product to process any return and/or refund. Any and all commissions and bonuses previously paid out on a returned product will be decommissioned upon the product return and refund. To initiate the RMA process, please call Customer Service at 925-543-7788 or send an email to ten@teicorporate.com.

Cancellation Policy

Monthly Auto-Ship Orders may be cancelled at any time by submitting a written notice at least seven (7) business days prior to the next scheduled processing date. If not cancelled within 7 days, the product must be returned in the original packaging and shipped back at the distributor's expense. Also, a 15% administrative fee will be charged. To cancel an Auto-Ship Order – please email Customer Service at ten@teicorporate.com

Note:

- If you cancel your auto-ship after your payment has been processed, you will be subject to a 15% administrative fee deducted from your refund.
- If a package is returned due to incorrect shipping information provided to us, you will be subject to all reshipping fees.
- If you refuse or return a package you will be subject to a 15% restocking fee.