

Returns & Refund Policy

Team Effort International offers a thirty (30) day, full money-back satisfaction guarantee for the product sold in India through Effort Wellactive Private Limited. The product must be returned in its original packaging and is saleable condition, within thirty (30) days of the original purchase date for a refund.

All returns must have a **Return Merchandise Authorization** (“RMA”) and an **RMA number** issued through Customer Service. The **RMA number** must be clearly written on the outside of the returned shipping box. Independent Distributors are responsible for returning product within fourteen (14) days of receipt of the RMA or the product may not be eligible for return and/or refund. If product is returned without an RMA and a visible **RMA number** on the shipping box, the package may be refused or the refund may be delayed.

Any and all shipping or courier costs for the return of products will be the sole responsibility of the Distributor. It is recommended that a reliable, traceable and insurable courier be used for shipping.

Effort Wellactive Private Limited and the parent Company, Team Effort International may take up to 10 to 15 business days from the receipt of the returned product to process any return and/or refund.

Any and all commissions and bonuses previously paid out on a returned product will be decommissioned upon the product return and refund.

To initiate the RMA process, please call Customer Service at 925-543-7788 or send an email to ten@teicorporate.com .

Monthly Auto-Ship Orders may be cancelled at any time by submitting a written notice at least seven (7) business days prior to the next scheduled processing date. To cancel an Auto-Ship Order – please email Customer Service at ten@teicorporate.com